

Customer Process: From Payment to Party

1



Booking

Complete your booking at the checkout and pay.

2

Confirmation

A merchant has 2 working days to decline an order (it is accepted by default.)



3

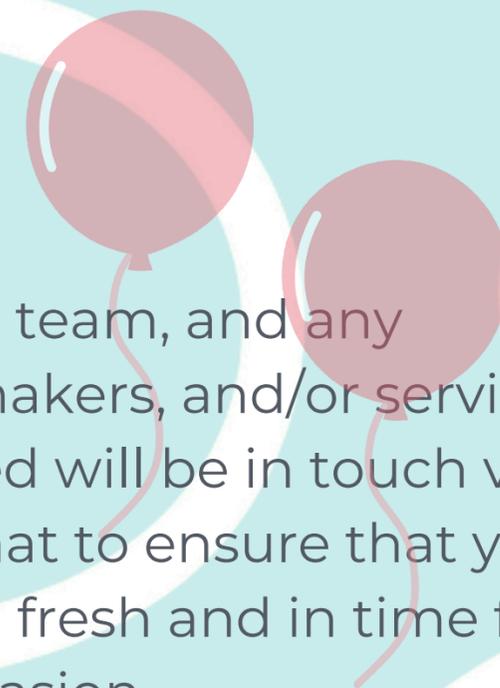
Payment Processing

When a merchant confirms the booking, a deposit is sent from the sum you have already paid. You receive a confirmation*. The remaining funds will be sent to merchant 14 days later.

4

Delivery

The venue, their team, and any caterers, cake makers, and/or services you have ordered will be in touch via Party Portal's chat to ensure that you have everything fresh and in time for your special occasion.



*The customer has a total of 14 days to cancel.